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Step by Step helpdesk.gunadarma.ac.id

by Nelly Sofi

esk.gunadarma.ac.id

UG Helpdesk Center - Windows Internet Explorer

http://helpdesk.gunadarma.ac.id/v3/

File Edit View Favorites Tools Help

Locker - UG-STAFFSITE - Integrated.Virtual.Syst... KITA SEMUA BERSAUD... UG Helpdesk Center

 **Welcome to the UG Helpdesk Center** Helpdesk is intended to optimize the scope of services Gunadarma University. Any complaints / questions will be given a number of complaints that you can use to determine progress. We still keep the archive and history of all complaints / questions.

26 Feb 2011

Support Center

 **Submit a Ticket**
Submit a new ticket.

 **Knowledgebase**
Search support articles and find answers to frequently asked questions.

-- Entire Support Site --

 **Troubleshooter**
Use troubleshooter wizards to diagnose and resolve common problems.

 **News**
View news articles and manage subscriptions.

 **Downloads**
View our library of file downloads and links.

 Live Support **OFFLINE**

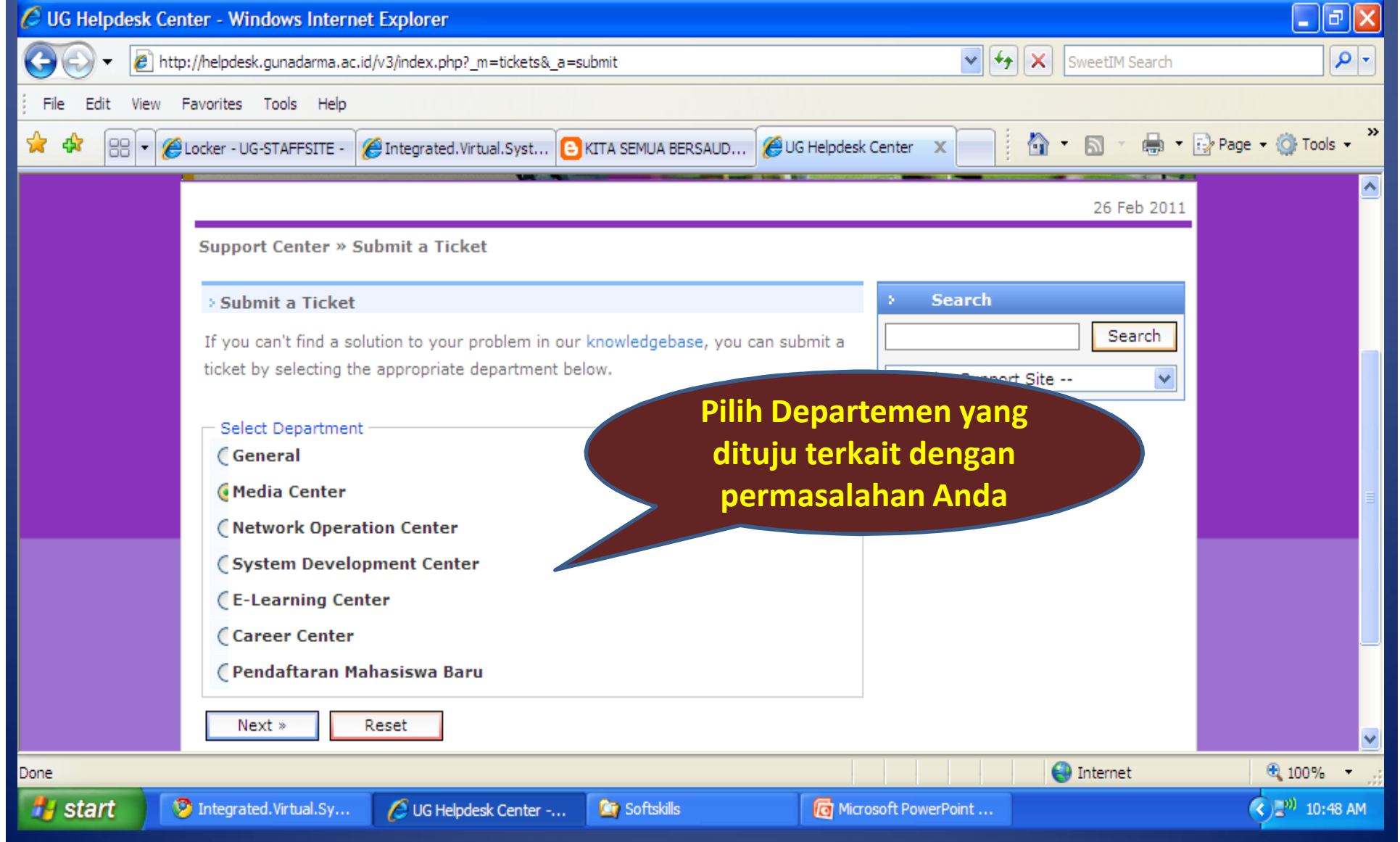
Done

Internet 100%

start Integrated.Virtual.Sy... UG Helpdesk Center -... Softskills Microsoft PowerPoint ... 10:44 AM

Klik "Submit a Ticket"

esk.gunadarma.ac.id



UG Helpdesk Center - Windows Internet Explorer

http://helpdesk.gunadarma.ac.id/v3/index.php?_m=tickets&_a=submit

26 Feb 2011

Support Center » Submit a Ticket

Submit a Ticket

If you can't find a solution to your problem in our [knowledgebase](#), you can submit a ticket by selecting the appropriate department below.

Select Department

- General
- Media Center
- Network Operation Center
- System Development Center
- E-Learning Center
- Career Center
- Pendaftaran Mahasiswa Baru

Next » Reset

Pilih Departemen yang dituju terkait dengan permasalahan Anda

Lengkapi Form Tiket

Submit a Ticket

If you can't find a solution to your problem in our [knowledgebase](#), you can fill in the fields below with as much detailed information as possible and send it to our agents.

General Information

Full Name: *

E-mail: *

Priority:

Specific Identification

NPM/NIP: *

Your NPM / NIP

Problem Identification

Problem Identification: *

Please describe the problem

Message Details

Subject: *

Search

-- Entire Support Site --





Lengkapi form berikut

Verify Submission

Knowledgebase suggestions

The following articles from our knowledgebase might be relevant to what you're looking for. Please take the time to read them before submitting your ticket.

-  Tidak Bisa Aktivasi Studentsite
Relevance: 100.00%
-  Migrasi Studentsite Mahasiswa Transfer
Relevance: 49.99%

Upload File(s)

Recipients

You can specify custom recipients in the field below, multiple e-mail addresses can be separated using empty space or , (comma). The added recipients will only receive updates sent by our agents.

CC:

Verify Submission

Please enter the text you see in the image at the right into the textbox below. This is required to prevent automated submission of tickets.



[← Back](#)

**Lengkapi data sampai
dengan verify submission
kemudian klik submit**

hasil submit Tiket

Support Center » Submit a Ticket » Media Center

Submit a Ticket

Your ticket has been submitted to our department successfully. One of our support agents will get back to you with more information shortly.

Ticket Information

Ticket ID:	MED-252707
Department:	Media Center
Full Name:	tuti aliyah
E-mail:	opiemardi@yahoo.com
Priority:	Low



Specific Identification

NPM/NIP:
Your NPM / NIP 25109743

Problem Identification

Problem Identification:
Please describe the problem LUPA Username/Password Studentsite

tidak bisa login

saya lupa akan username&password dari studentsite, berikut saya attachkan KTP.
terimakasih ^v^

Recipients

← Back

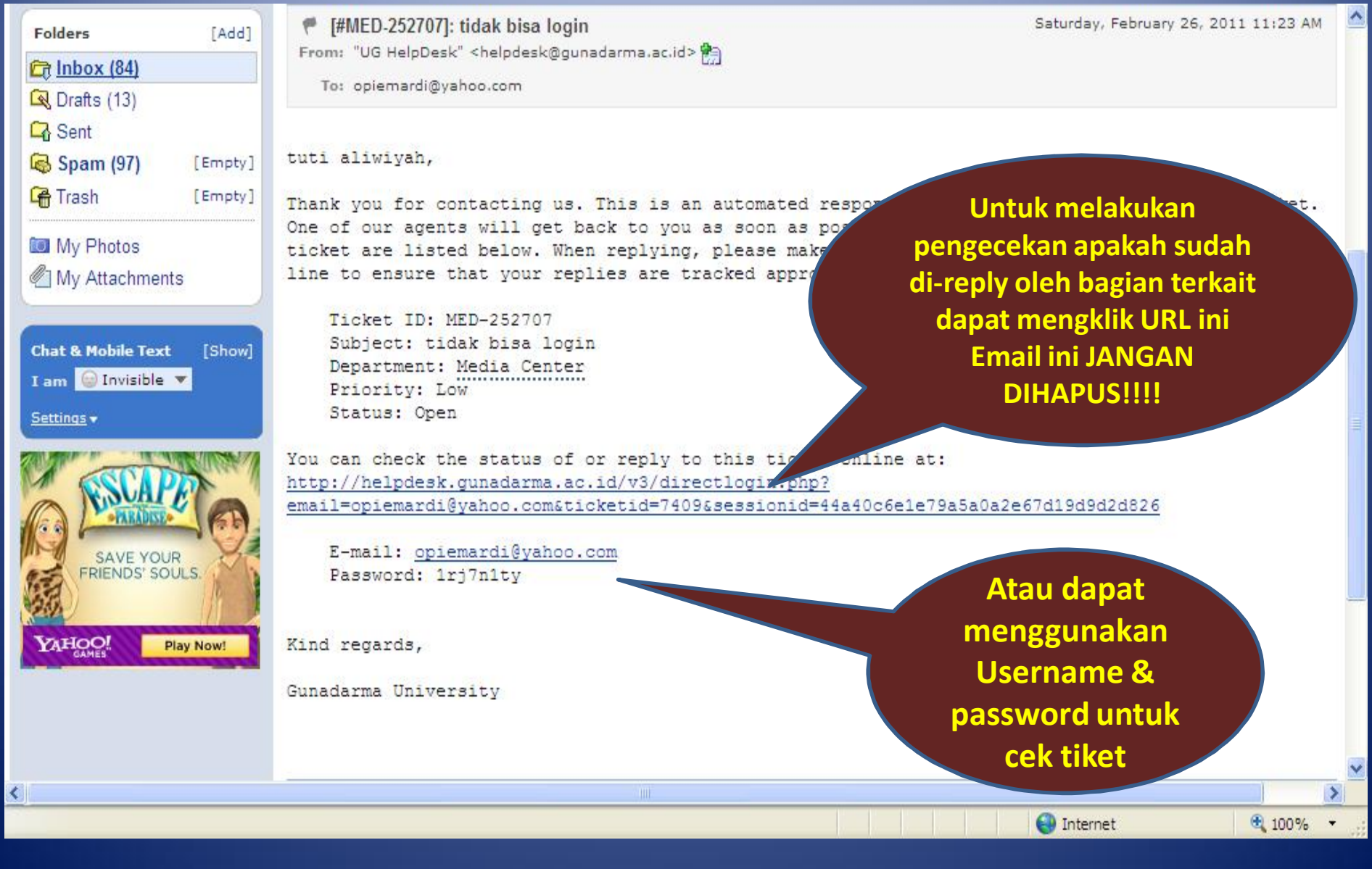
Search

-- Entire Support Site --



**Nomor tiket
akan muncul
setelah submit
ticket berhasil**

il (email yang Anda input di form submit ticket)



Folders [Add]

- Inbox (84)
- Drafts (13)
- Sent
- Spam (97) [Empty]
- Trash [Empty]
- My Photos
- My Attachments

Chat & Mobile Text [Show]

I am [v]

Settings v

Escapes
SAVE YOUR FRIENDS' SOULS.
YAHOO! GAMES Play Now!

[#MED-252707]: tidak bisa login Saturday, February 26, 2011 11:23 AM

From: "UG HelpDesk" <helpdesk@gunadarma.ac.id>

To: opiemardi@yahoo.com

tuti aliwiyah,

Thank you for contacting us. This is an automated response. One of our agents will get back to you as soon as possible. Your ticket are listed below. When replying, please make sure to include the ticket ID in the subject line to ensure that your replies are tracked appropriately.

Ticket ID: MED-252707
Subject: tidak bisa login
Department: Media Center
Priority: Low
Status: Open

You can check the status of or reply to this ticket online at:
<http://helpdesk.gunadarma.ac.id/v3/directlogin.php?email=opiemardi@yahoo.com&ticketid=7409&sessionid=44a40c6e1e79a5a0a2e67d19d9d2d826>

E-mail: opiemardi@yahoo.com
Password: 1rj7n1ty

Kind regards,
Gunadarma University

Untuk melakukan pengecekan apakah sudah di-reply oleh bagian terkait dapat mengklik URL ini Email ini JANGAN DIHAPUS!!!!

Atau dapat menggunakan Username & password untuk cek tiket

ipilan dari Reply Staff

Support Center » Ticket List » MED-252707

» tidak bisa login

Ticket Details

Ticket ID:	MED-252707	Department:	Media Center
Status:	Closed	Priority:	Low
Created On:	26 Feb 2011 11:23 AM	Last Update:	26 Feb 2011 11:32 AM

Edit Properties

Status: Priority:

Specific Identification

NPM/NIP: *
Your NPM / NIP

Problem Identification

Problem Identification:

Conversation

tuti aliwiyah


USER


Posted On: 26 Feb 2011 11:23 AM

saya lupa akan username&password dari studentsite, berikut saya attachkan

» My Account [Logout]

Logged In: **tuti aliwiyah**

 My Account

 Change Password

» Search

-- Entire Support Site --

» Search in Tickets

-- Select Ticket Field --



Angkuman Nilai

Problem Identification

Problem Identification:

LUPA Username/Password Studentsite

Update

Post Reply

 OFFLINE

Conversation

tuti aliwiyah


USER

Posted On: 26 Feb 2011 11:23 AM

saya lupa akan username&password dari studentsite, berikut saya attachkan KTP.

terimakasih ^v^

Attachments

 001 (6).jpg (129.43 KB)

Nelly Sofi

STAFF

Posted On: 26 Feb 2011 11:32 AM

test aja koq
Media Center

[← Back](#)

[Home](#) | [View Tickets](#) | [Submit a Ticket](#) | [Knowledgebase](#) | [Troubleshooter](#) | [News](#) |
[Downloads](#)

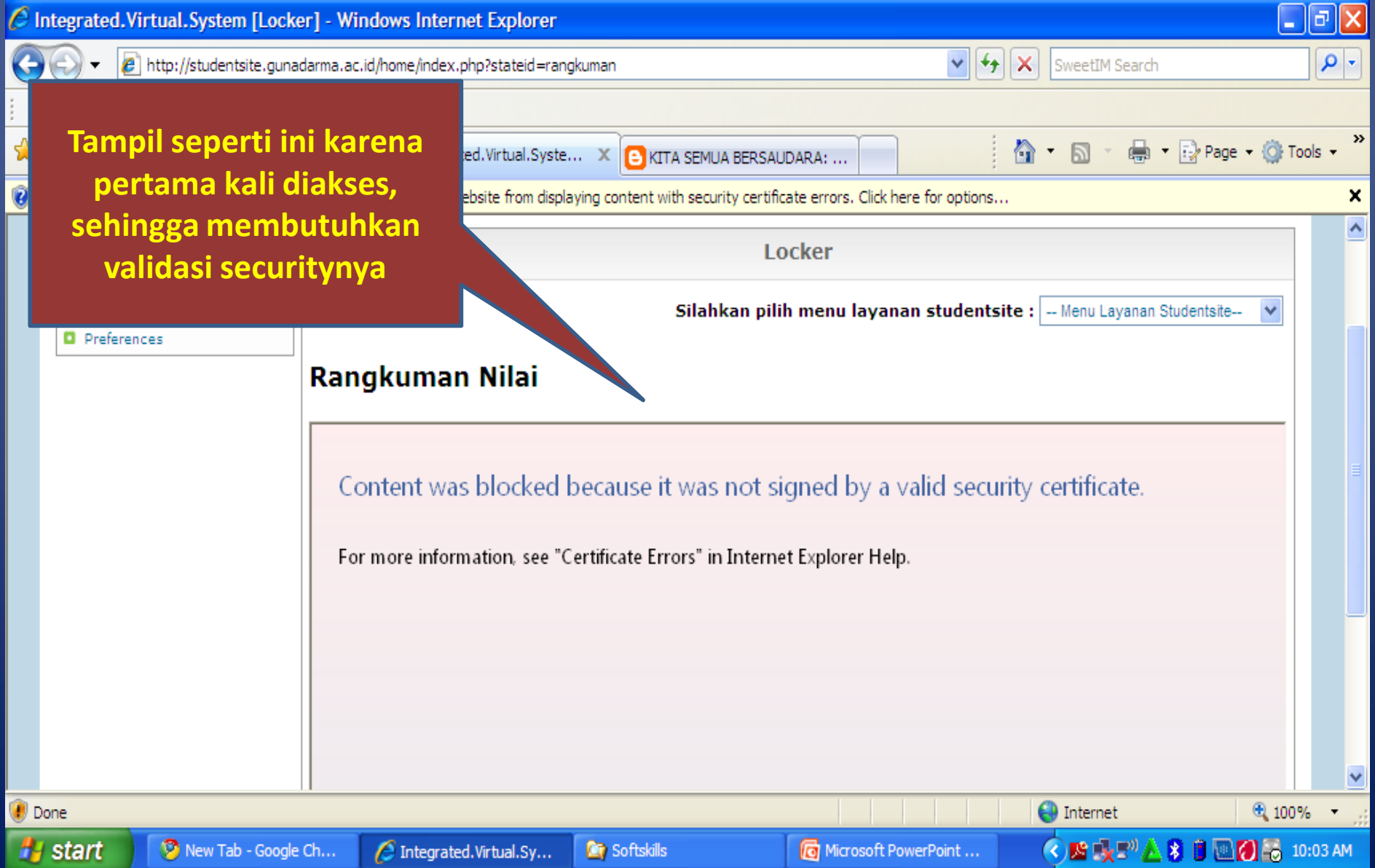
Language: **English (U.S.)**

Reply dari staff

Contoh permasalahan yang
tidak muncul Rangkuman
Nilainya

Rangkuman Nilai

Tampil seperti ini karena pertama kali diakses, sehingga membutuhkan validasi securitynya



The screenshot shows a Windows Internet Explorer browser window. The title bar reads "Integrated.Virtual.System [Locker] - Windows Internet Explorer". The address bar shows the URL "http://studentsite.gunadarma.ac.id/home/index.php?stateid=rangkuman". The browser's address bar and search bar are visible. The main content area displays a security error message: "Content was blocked because it was not signed by a valid security certificate. For more information, see 'Certificate Errors' in Internet Explorer Help." The page title is "Locker" and there is a dropdown menu for "Silahkan pilih menu layanan studentsite : -- Menu Layanan Studentsite--". The Windows taskbar at the bottom shows the Start button, several open applications (New Tab - Google Ch..., Integrated.Virtual.Sy..., Softskills, Microsoft PowerPoint ...), and the system tray with the time "10:03 AM".

Rangkuman Nilai



Integrated.Virtual.System [Locker] - Windows Internet Explorer

http://studentsite.gunadarma.ac.id/home/index.php?stateid=rangkuman

File Edit View Favorites Tools Help

Locker - UG-STAFFSITE - Integrated.Virtual.Syste... KITA SEMUA BERSAUDARA: ...

To help protect your security, Internet Explorer has blocked this website from displaying content with security certificate errors. Click here for options...

- Display Blocked Content
- What's the Risk?
- More information

Locker

Silahkan pilih menu la... Layanan Studentsite--

Rangkuman Nilai

Content was blocked because it was not signed by a valid security certificate.

For more information, see "Certificate Errors" in Internet Explorer Help.

Done Internet 100%

start New Tab - Google Ch... Integrated.Virtual.Sy... Softskills Microsoft PowerPoint ... 10:10 AM

Klik Display Blocked Content

Rangkuman Nilai

Integrated.Virtual.System [Locker] - Windows Internet Explorer

http://studentsite.gunadarma.ac.id/home/index.php?stateid=rangkuman

File Edit View Favorites Tools Help

Locker - UG-STAFFSITE - Integrated.Virtual.Syste... KITA SEMUA BERSAUDARA: ...

Rangkuman Nilai

[Nilai Lokal](#)
[Nilai Utama](#)
[Rangkuman Nilai](#)
[Workshop/Kursus](#)
[PI/Skripsi/Aptitude/Perpustakaan/Sidang](#)
[Info Ujian Mandiri](#)

 [Cetak Nilai Lokal](#)

LOKAL



NPM : 25109743
 Nama : TUTI ALAWIYAH
 Jumlah MK : 25
 Jumlah SKS : 46
 Jumlah Mutu : 156
 IPK Lokal : 3.39

KODE	MATAKULIAH	JENIS	SKS	NILAI	MUTU	SEM
IT012104	BAHASA INGGRIS 1	W	1	B	3	57
IT012208	FISIKA DASAR 1	W	2	C	4	57

Done Internet 100%

start Integrated.Virtual.Sy... Integrated.Virtual.Sy... Softskills Microsoft PowerPoint ... 10:38 AM

Semoga bermanfaat

Terimakasih

